

IN THE KNOW COURSES FOR CAREGIVERS

PERSONAL CARE

- Activities of Daily Living
- Beyond the Bathtub (Bathing Alternatives)
- Bathing Tips
- Caring for Bedbound Clients
- Dressing & Grooming Tips
- Handling Incontinence of the Bowel & Bladder
- Instrumental Activities of Daily Living
- Understanding Ostomies & Ostomy Care
- Perineal & Catheter Care
- Toileting Tips

CLIENT CARE

- Recognizing & Reporting Abnormal Observations
- Understanding Abuse
- Understanding Neglect
- Caring for Clients During Chemo
- Client-Centered Care
- Maintaining Your Clients' Dignity
- The Care Planning Process
- Understanding Healthcare Financing
- Housekeeping Basics
- An Overview of the Human Body
- Intimacy in the Elderly
- Men's Health Issues
- Helping Clients with Mobility
- Caring for Clients After Orthopedic Surgery
- Preventing Pressure Ulcers
- Passive & Active Range of Motion
- Reducing & Preventing Readmissions
- Using Technology with Seniors
- Transportation Safety
- A Vital Signs Update
- Women's Health Issues

INFECTION CONTROL

- All About Bed Bugs

- Handling Biomedical Waste
- Bloodborne Pathogens
- Understanding Drug-Resistant Bacteria
- Protecting Clients During Flu Season
- Handwashing
- Infection Control in Home Care
- An Infection Control Update
- Standard Precautions

SAFETY

- Using Assistive Devices
- Taking Care of Your Back
- Chemical Hazards in the Workplace
- A CPR Update
- Disaster Planning
- Understanding Domestic Violence
- Basic First Aid Tips
- Understanding Fall Risk Factors
- Preventing Employee Falls
- Fire Prevention & Safety
- Home Care Safety Tips
- How to Recognize & Report Human Trafficking
- Mechanical Lift Use & Safety
- Preventing Medical Errors
- All About OSHA
- Oxygen Safety for Caregivers
- Understanding Restraints & Alternatives
- Summer Safety Tips
- Personal Safety in the Workplace
- Winter Safety Tips
- Client Safety Tips
- Sexual Harassment
- Performing Safe Transfers
- Violence in the Workplace

END OF LIFE CARE

- End of Life Care
- Understanding Hospice
- Grieving With & For Your Clients
- Talking About Death

ALZHEIMER'S & DEMENTIA

- All about Alzheimer's and Dementia
- Activities for Individuals Living with Alzheimer's Disease
- Mealtime with Alzheimer's & Dementia
- Communicating with Individuals Living with Alzheimer's and Dementia
- Safe Environments for People Living with Dementia & Alzheimer's Disease
- Supporting and Guiding Individuals through Dementia-Related Behaviors
- Preventing Elopement

PAIN MANAGEMENT

- Helping Clients who have Chronic Pain
- Understanding Pain & the Elderly
- Understanding Pain Management

AGE SPECIFIC MODULES

- Adolescent Growth & Development
- Activity for the Elderly
- The Normal Aging Process

COMMUNICATION SKILLS

- Helping New Clients Adjust
- Handling Complaints
- Understanding Cultural Diversity
- Emotional Losses in the Elderly
- Dealing with Family Members
- Medical Terminology & Abbreviations
- Working with Non-Compliant Clients
- Reporting/Documenting Client Care
- Special Communication Needs
- The Survey Process

PATIENTS' RIGHTS COURSES

- Understanding Advance Directives
- Bill of Rights
- Maintaining Confidentiality

IN THE KNOW COURSES FOR CAREGIVERS — CONT.

DISEASE PROCESS COURSES

Adult Failure to Thrive (AFTT)
Understanding Arthritis
Understanding Autism
Understanding Blood Sugar
Brain & Spinal Cord Injuries
Understanding C. Difficile
Understanding Cancer
Common Cardiac Conditions
Understanding Congestive Heart Failure
Understanding COPD
Understanding CVAs
Understanding Depression
Understanding Diabetes
Understanding Eye Disorders
Understanding Common GI Disorders
Understanding Hearing Disorders
Understanding Heart Attacks
Understanding HIV & AIDS
Understanding Hoarding Disorder
Understanding Hypertension
Understanding Intellectual Disabilities
Helping Clients with Mental Illness
Parkinson's Disease
Understanding Pneumonia
Post-Traumatic Stress Disorder
Common Respiratory Conditions
Understanding Seizures
Understanding Sepsis
Common Skin Conditions, A to Z
The Effects of Smoking
Understanding Substance Abuse
Understanding Suicide
A Tuberculosis Update
Urinary Tract Infections
Understanding Common Vascular Conditions
How Wounds Heal & How You Can Help
Understanding Multiple Sclerosis
Common Musculoskeletal Conditions

Understanding Norovirus
Understanding Obesity
Parkinson's Disease
Pertussis in the Elderly
Understanding Common Phobias
Understanding Pneumonia
Post-Traumatic Stress Disorder
Common Respiratory Conditions
Understanding Schizophrenia
Understanding Seizures
Understanding Sepsis
Understanding Shingles
Common Skin Conditions, A to Z
Understanding Sleep Disorders
The Effects of Smoking
Understanding Substance Abuse
Understanding Suicide
A Tuberculosis Update
Urinary Tract Infections
Understanding Common Vascular Conditions
How Wounds Heal & How You Can Help

MEDICATION

The Basics of Medication Administration
Understanding Common Medications
Over-the-Counter Medications

FOOD PREP & NUTRITION COURSES

Cooking for Your Clients
Understanding Commonly Prescribed Diets
Feeding Your Clients
Fluid & Electrolytes Made Easy
Food Preparation & Safety
Nutrition for the Elderly
Basic Nutrition & Hydration
Nutrition for Diabetic Clients

PROFESSIONAL GROWTH COURSES

Managing Anger in the Workplace
Being Assertive
Enhancing Attention to Detail

Dealing with the Bully at Work
Discover Your Flair for Excellent Care
The Caregiver/Nurse Relationship
All About Corporate Compliance
Providing Cost-Efficient Care
Critical Thinking Skills
Customer Service in Health Care
Dealing with Difficult/Combative People
Ethical Dilemmas in Healthcare
Legal Issues for Caregivers
Being a Preceptor
How to Prioritize Your Work
Professional Attitudes & Behaviors
Maintaining a Professional Distance
Professionalism & Work Ethic
Quality Improvement
Stress Management Skills
Working with a Team
Building Trust & Confidence
Personal Wellness

FOREIGN LANGUAGE COURSES FOR CAREGIVERS

SPANISH LANGUAGE COURSES FOR CAREGIVERS

- A CPR Update (Spanish)
- Abuse and Neglect in Home Care and Hospice (Spanish)
- Activities of Daily Living (Spanish)
- All about OSHA
- Assisting Patients with Hearing Loss (Spanish)
- Assisting Patients with Oxygen (Spanish)
- Assisting Patients with Visions Loss (Spanish)
- Basic First Aid Tips (Spanish)
- Bathing Tips (Spanish)
- Bloodborne Pathogens- Spanish
- Customer Service in Health Care (Spanish)
- Disaster Planning (Spanish)
- Foot Care: Aide Inservice (Spanish)
- Handling Incontinence of the Bowel and Bladder (Spanish)
- Handwashing (Spanish)
- Helping Clients with Mobility (Spanish)
- Infection Control - Aide Series (Spanish)
- Infection Control in Home Care (Spanish)
- Maintaining Confidentiality
- Managing Your Time (Spanish)
- Nutrition Basics (Spanish)
- Patient Bill of Rights
- Performing Safe Transfers (Spanish)
- Preventing Falls in the Home (Spanish)
- Reporting & Documenting Client Care
- Sexual Harassment (Spanish)
- Sexual Harassment in Home Care and Hospice (Spanish)
- Skin Care in the Elderly (Spanish)
- Standard Precautions - Spanish Audio
- Understanding & Supporting Advance Directives
- Understanding Abuse
- Understanding Alzheimer's Disease (Spanish)
- Understanding Coronavirus (Spanish)
- Understanding Cultural Diversity
- Understanding Dementia (Spanish)
- Understanding Dementia (Spanish)
- Understanding Pain Management
- Urinary Elimination (Spanish)
- Working with Difficult & Combative People (Spanish)

CHINESE CAREGIVER COURSES

- Abuse and Neglect (Chinese)
- Assisting Patients with Hearing Loss (Chinese)
- Assisting Patients with Oxygen (Chinese)
- Assisting Patients with Vision Loss (Chinese)
- Foot Care: Aide Inservice (Chinese)
- Infection Control (Chinese)
- Managing Your Time (Chinese)
- Nutrition Basics in Home Care and Hospice (Chinese)
- Preventing Falls in the Home (Chinese)
- Sexual Harassment in Home Care and Hospice (Chinese)
- Skin Care in the Elderly (Chinese)
- Understanding Dementia (Chinese)
- Urinary Elimination - Aide (Chinese)

RUSSIAN CAREGIVER COURSES

- Abuse and Neglect (Russian)
- Assisting Patients with Hearing Loss (Russian)
- Assisting Patients with Oxygen (Russian)
- Assisting Patients with Vision Loss (Russian)
- Foot Care (Russian)
- Infection Control (Russian)
- Managing Time (Russian)
- Nutrition Basics (Russian)
- Preventing Falls in the home (Russian)
- Sexual Harassment in Home Care and Hospice (Russian)
- Skin Care in the Elderly (Russian)
- Understanding Dementia (Russian)
- Urinary Elimination (Russian)

COURSES DESIGNED FOR NURSES

ANCC ACCREDITED COURSES

- Abuse and Neglect in Home Care and Hospice
- Advance Directives in Home Care and Hospice
- Advanced Pain Management in Home Care and Hospice: Assessment
- Advanced Pain Management in Home Care: Management
- Advanced Pain Management in Home Care: Pathophysiology
- Advanced Pain Management in Hospice: Management
- Advanced Pain Management in Hospice: Pathophysiology
- Aide Services in Home Care and Hospice - Professional
- Alzheimer's Disease and Related Dementias
- Are You Smarter Than a Surveyor? Home Health Edition
- Body Mechanics in Home Care and Hospice
- Calculations and Conversions for Nurses
- Corporate Compliance in Home Care and Hospice
- Creating an Effective Home Health Plan of Care
- Cultural Diversity in Home Care and Hospice
- Documenting Incidents – Professional
- Don't Let the Bed Bugs Bite – Professional Version
- Driving Safety in Home Care and Hospice
- Effective Communication in Home Care and Hospice
- Effleurage Aromatherapy in Hospice
- Emergency Management in Home Care and Hospice
- Fire Safety in Home Care and Hospice
- HIPAA: Protecting Patient Privacy
- Home Care Basics
- Home Care Beyond the Basics
- Home Care of the Patient with Advanced Heart Disease: Assessment
- Home Care of the Patient with Advanced Heart Disease: Management
- Home Care of the Patient with Advanced Heart Disease: Pathophysiology
- Home Care of the Patient with Advanced Lung Disease: Management
- Home Care of the Patient with Advanced Lung Disease: Pathophysiology & Assessment
- Home Care of the Patient with Diabetes: Pathophysiology
- Home Health Covered Services
- Home Health Face-to-Face Encounter
- Hospice Basics
- Hospice Care of the Patient with Advanced Heart Disease: Assessment
- Hospice Care of the Patient with Advanced Heart Disease: Management
- Hospice Care of the Patient with Advanced Heart Disease: Pathophysiology
- Hospice Care of the Patient with Advanced Lung Disease: Management
- Hospice Care of the Patient with Advanced Lung Disease: Pathophysiology & Assessment
- Hospice Care of the Patient with Cancer: Common Types of Cancer
- Hospice Care of the Patient with Cancer: Management
- Hospice Care of the Patient with Cancer: Pathophysiology
- Hospice Care of the Patient with End-Stage Renal Disease
- Hospice Conditions of Participation Part 1
- Hospice Conditions of Participation Part 2
- Hospice Covered Services
- Hospice Face-to-Face Encounter
- Hospice Item Set: Basics
- Hospice Levels of Care
- Infection Control in Home Care and Hospice

ANCC ACCREDITED COURSES—CONT.

Infection Control: Tuberculosis, HIV and Hepatitis
Influenza: Community Preparedness
Introduction to Spiritual Care in Hospice
Management of Lower Extremity Ulcers
Management of Pressure Injuries
Medicare Compliance Training
Medicare Noncoverage and Change of Care Notices in Home Care
Medicare-Covered Occupational Therapy Services
Medication Safety in Home Care and Hospice
Name that Patient Bill of Right
OASIS-D: Beyond the Basics: Part 1
OASIS-D: Beyond the Basics: Part 2
OSHA Hazard Communication Standard
PDGM Basics
Patient Rights in Home Care
Patient Rights in Hospice
Physician Orders in Home Care
Preventing Falls in the Home: Overview
Professional Boundaries in Home Care and Hospice
Recipe for Effective Documentation in Home Care and Hospice
Safe Medical Device Act
Safety in Home Care and Hospice
Sexual Harassment in Home Care and Hospice
Social Work Basics in Home Care
Social Work Basics in Hospice
Super Hero's Guide to ICD-10 Coding in Home Care and Hospice
Territory Management in Home Care and Hospice
Therapy Services in Home Care
Time Management in Home Care and Hospice
Workplace Harassment

LEADERSHIP COURSES

Business Etiquette
Balancing Priorities
The Golden Rule
The Art of Influencing Others
Talk Like a Leader
Taking Initiative: How to Inspire a Proactive Company Culture
Taking Control of Conflict: How to Resolve and Minimize Workplace
Supervisor Communication Skills
Stress Management
Solid Business Writing
Work-Life Balance
Women and Leadership
Why We Struggle with Tough Decisions: Overcoming Doubts and Dilemmas
The Toughest Supervisor Challenges
Systems Thinking: How to Solve Problems So They Stay Solved
Train the Trainer: A Practical Guide to Classroom Facilitation
Team Excellence: The Secret to Achieving High Performance
Team Chemistry: How to Build a Team that Everyone Wants to Join
Super Manager: Be the Boss Everyone Wants to Work For
Social Media at Work